Information Technology – Networking & User Support
Certificate

START *here*

SEMESTER 1	CREDITS	MILESTONE	COMPLETED
ITC 101 – IT Support	4		☐
NST 121 – Computing Systems Fundamentals	4		☐
NST 181 – Networking I	3		☐
COM 116 – Interpersonal Communications	3		☐
CAP 101 – Computer Applications	3		☐
TOTAL CREDITS	17		

You've **FINISHED!**

Helpful Hints

This certificate is part of the replacement for the IT Cybersecurity Entry-level Certificate.

Upon completing the certificate, the student should have a sufficient background in IT to study for and take the Google IT Support certificate, the CompTIA IT Fundamentals (ITF+), and/or the CompTIA A+ certification exams.

Certificate Programs

Certificate programs can serve as the basis for further higher education or professional studies. Certificate programs require students to complete specified coursework, mainly related to particular fields of employment.

While many students enroll in a certificate program in preparation for direct entry into employment, they often return to college, part time or full time, and apply the credits previously earned to an associate degree program.

Career and Transfer Outlook

This program is an entry-level certificate to join the IT support industry. Entry could be direct from high-school or as a career change.

This certificate is the first is a series of stackable certificates that develop IT and Cybersecurity skills. It can be used to progress to the Associate – IT Cybersecurity or Associate – IT Networking and User Support degrees. Students completing the three certificates will have 14 credits completed to either of those associate degrees.

To learn more, call us at **1-800-818-3434**
or visit **www.middlesex.mass.edu**