Course Import File Size Limit

Known Issue

Currently, there is no limit on course file sizes at MCC. However, maintaining a course that exceeds **1 GB** in size often results in technical difficulties that impact instructors and students alike. The larger a file's size, the longer it will take for the file uploads/downloads to/from Blackboard.

Errors may occur in the transfer process that cause added burden on the Blackboard servers.

Online Learning realizes that some courses need more bandwidth due to the subject matter being delivered.

Faculty: If you have a course over 3G, you will need to delete unused content, delete duplicate files and store mp4 video files either in your Google Drive or YouTube account.

Recommended Action

Large course sizes often result from duplicate files or large media files (mp4 video) directly uploaded into the course. We strongly recommend reviewing and editing your course's Content Collection. Large files should be uploaded to your Google Drive or YouTube account (as unlisted) and shared in your course as links. Simple links take up very little file space in Blackboard.

- 1. Step One Check your course's overall file size
- 2. Step Two Review and maintain files in your course's Content Collection (see video on Content Collection)
 - a. Download and delete large or duplicate files from course
- 3. Step Three Upload large files to Google Drive or YouTube
 - a. Sharing files by link in Google Drive
- 4. Step Four Share links to content by <u>creating web-links in your course</u>

If you have questions about performing these tasks, please contact **Online Learning** for assistance.

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